# REFER A FRIEND TERMS AND CONDITIONS

#### **Definitions**

#### Referrer

A person who completes the Refer-A-Friend online form or who sends or directs a Referred Friend to DH Mortgage Brokers for Mortgage/Protection advice.

#### **Referred Friend**

A person whose contact details are passed to DH Mortgage Brokers by the Referrer.

### **Mortgage Completion**

The point when your mortgage lender appointed via DH Mortgage Brokers provides the mortgage funds and the mortgage transaction is completed.

#### Reward

The Referrer is entitled to a £25 Amazon or Tropic skincare voucher as long as these terms and conditions have been followed.

## **Terms and conditions**

- 1. This offer is open to everybody resident in the United Kingdom who refer friends or family (Referred Friend) to DH Mortgage Brokers for mortgage advice.
- 2. The Referrer must:
  - Have obtained explicit consent from the Referred Friend for their details to the referral and the passing of their contact details to DH Mortgage Brokers.
  - Have obtained explicit consent for DH Mortgage Brokers to contact the Referred Friend on the contact details provided.
  - not refer themselves.
  - Meet all of the qualifying criteria and other clauses in this Refer-A-Friend Terms and Conditions.
- 3. The Referred Friend must:
  - Have completed a fact find with a member of the DH Mortgage Brokers advice team.
  - Have a Mortgage Completion with DH Mortgage Brokers.
  - Meet all of the qualifying criteria and other clauses in this Refer-A-Friend Terms and Conditions.

# **Qualifying criteria**

- 4. Rereferrals are only valid if the Referred Friend isn't an existing client or prospect i.e. someone already known to DH Mortgage Brokers.
- 5. Only available for Mortgage Completion of £50,000 or greater.
- 6. A joint application is considered to be one Referred Friend.

## Non qualifying criteria

- 7. Referrer(s) that reside outside of the United Kingdom.
- 8. Referred Friend(s) that reside outside of the United Kingdom.
- 9. Employees of DH Mortgage Brokers are not eligible to receive the vouchers outlined in these terms.

#### **Vouchers**

- 10. If all the conditions above are met, then the Referrer will receive a £25 Amazon or Tropic Skincare voucher.
- 11. Vouchers will be issued within 30 days of DH Mortgage Brokers being formally notified of the Mortgage Completion from the mortgage lender.
- 12. The Referrer will be notified using the registered email held by DH Mortgage Brokers.
- 13. Use of the Amazon or Tropic Skincare voucher is subject to Amazon and Tropic Skincare own gift voucher terms and conditions.
- 14. Vouchers must be kept safely and securely. DH Mortgage Brokers cannot accept responsibility for any loss incurred as a result of theft, impersonation or identity fraud.
- 15. The voucher is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.

### Other conditions

- 16. There's no limit to the number of Referred Friends a Referrer can refer.
- 17. DH Mortgage Brokers accepts no responsibility for being unable to offer a service to the Referred Friend.
- 18. In the event of any disputes regarding the Refer-A-Friend scheme, the decision of DH Mortgage Brokers is final.
- 19. DH Mortgage Brokers reserves the right to change the terms and conditions of this offer by amending these terms and conditions or withdraw this offer at any time.